

Consumer Protection Council, Rourkela

Consumer Dispute Cases pursued from 1989 – 2011

| Sl. No. | Cause Title | Name of the Court | Case No. | No. of Consumers Represented | Subject | Prayer Allowed / Not Allowed | Auth. Rep. For CPC, Rourkela |
|---------|---|----------------------------|----------------------------------|------------------------------|---|------------------------------|------------------------------|
| 1 | Consumer Protection Council, Rourkela Vs Lohia Machines Ltd., Kanpur | State Commission, Orissa | CD Case No. 48 of 1989 | 87 | Non-refunding of Booking Advance | Allowed | Secretary (B.Vaidyanathan) |
| 2 | Consumer Protection Council, Rourkela Vs Andhra Pradesh Scooters Ltd. | State Commission, Orissa | CD Case No. 49 of 1989 | 24 | Non-refunding of Booking Advance | Allowed | - do - |
| 3 | Consumer Protection Council, Rourkela Vs Andhra Pradesh Scooters Ltd. | NCDRC | Original Petition No. 29 of 1990 | 227 | Non-refunding of Booking Advance | Allowed | - do - |
| 4 | Consumer Protection Council, Rourkela Vs Lohia Machines Ltd., Kanpur | NCDRC | Original Petition No. 30 of 1990 | 1504 | Non-refunding of Booking Advance | Allowed | - do - |
| 5 | Consumer Protection Council, Rourkela Vs Northern Railway & Others | NCDRC | Original Petition No. 17 of 1991 | Public Interest | Poor upkeep /Unhygienic condition of railway compartments | Allowed | - do - |
| 6 | Consumer Protection Council, Rourkela Vs National Insurance Co. Ltd. | District Forum, Sundergarh | CD Case No. 13 of 1991 | 1 | Non-payment of genuine accident claims. | Not Allowed | - do - |
| 7 | Consumer Protection Council, Rourkela Vs National Insurance Co. Ltd. | State Commission, Orissa | CD Appeal No. 46 of 1993 | 1 | - do - | Allowed | - do - |

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| 8 | Consumer Protection Council, Rourkela Vs Telecom District Engineer, Rourkela | District Forum, Sundergarh | CD Case No. of 1991 | 1 | Whimsical disconnection of telephone connection | Allowed | Secretary (B.Vaidyanathan) |
| 9 | Consumer Protection Council, Rourkela Vs M/s Gals-N-Dolls, Rourkela | District Forum, Sundergarh-II | CD Case No. of 1991 | 1 | Non-supply of goods, after accepting payment | Allowed | - do - |
| 10 | Consumer Protection Council, Rourkela Vs M/s Clean India, Rourkela | District Forum, Sundergarh | CD Case No. of 1991 | 1 | Compensation for damaged saree. | Allowed | - do - |
| 11 | Consumer Protection Council, Rourkela Vs Indian Airlines | NCDRC | Original Petition No. of 1993 | Public Interest | Non-specification of fees, for booking tickets by off-line Travel Agents. | Not Allowed | - do - |
| 12 | Consumer Protection Council, Rourkela Vs Sipani Automobiles, Bangalore | District Forum,-II, Bangalore | CD Case No. of 1993 (?) | 1 | Non-refunding of Booking Advance | Allowed | - do - |
| 13 | Consumer Protection Council, Rourkela Vs M/s Jilex Finance & Investment Ltd., Calcutta | State Commission, Orissa | CD Case No. 275 of 1993 | 86 | Non-payment of matured policies. | Allowed | - do - |

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| 14 | Consumer Protection Council, Rourkela Vs Rourkela Regional Improvement Trust | NCDRC | First Appeal Nos. 151 to 166 of 1994 | 14 | Can the State Commission allow the Opposite Party itself to decide a dispute? | Allowed | - do - |
| 15 | Consumer Protection Council, Rourkela Vs GM, South Eastern Railway | District Forum, Sundergarh-II | CD Case No. of 1994 | 4 | Not providing accommodation to passengers, who had confirmed berths. | Allowed | - do - |
| 16 | Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar | District Forum, Sundergarh-II | CD Case No. 26 of 1994 | 1 | Violating terms of NSC Certificates issued, as well as the Gazette Notification | Not Allowed | - do - |
| 17 | Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar | State Commission, Orissa | CD Appeal No. 328 of 1994 | 1 | - do - | Not Allowed | - do - |
| 18 | Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar | NCDRC | Revision Petition No. 1106 of 1995 | 1 | - do - | Not Allowed | - do - |
| 19 | Consumer Protection Council, Rourkela Vs Sree Shyam Air Services, Rourkela | District Forum, Sundergarh-II | CD Case No. 59 of 1995 | 1 | Non-delivery of the consignment. | Not Allowed | - do - |

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| 20 | Consumer Protection Council, Rourkela Vs Sree Shyam Air Services, Rourkela | State Commission, Orissa | CD Appeal No. 213 of 1996 | 1 | Non-delivery of the consignment. | Allowed | Secretary (B.Vaidyanathan) |
| 21 | Consumer Protection Council, Rourkela Vs Sr. Supdt. Of Post Offices | District Forum, Sundergarh-II | CD Case No. 298/93, Tr. 94/95 | 2 | Unauthorised withdrawals from CTD Accounts | Partially Allowed | - do - |
| 22 | Consumer Protection Council, Rourkela Vs Sr. Supdt. Of Post Offices | State Commission, Orissa | CD Appeal No. 620 of 1996 | 2 | - do - | Allowed | - do - |
| 23 | B.Vaidyanathan, Secretary, Consumer Protection Council, Rourkela Vs General Manager, Southern Railway | NCDRC | Original Petition No. 8 of 1995 | Public Interest | Whimsical diversion of Bokaro-Alleppey Express, from Chennai Central. | Not allowed (But Railways implemented the Demand) | - do - |
| 24 | Consumer Protection Council, Rourkela Vs Lucknow Development Authority | District Forum, Lucknow | CD Case No. | 1 | Non-refund of Booking deposit. | Allowed | - do - |

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| 25 | Consumer Protection Council, Rourkela Vs Rourkela Regional Improvement Trust / Rourkela Development Authority | State Commission, Orissa | CD Case Nos. 336, 338, 345, 346, 350, 353, 354, 358, 360, 362, 364, 365, 366/92 and 182/93 | 14 | Non-providing of infrastructural facilities; violation of Plan and Specifications; delay in handing over possession , etc. | Partially Allowed | - do - |
| 26 | Consumer Protection Council, Rourkela Vs Rourkela Development Authority | NCDRC | First Appeal Nos. 253-257 of 1998 | 5 | - do - | Allowed | - do - |
| 27 | Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. | State Commission, Orissa | CD Case No. 13 of 1997 | Public Interest | Undue delay and stoppage of Home delivery of LPG refills. | Allowed | - do - |
| 28 | Consumer Protection Council, Rourkela Vs Chairman, Indian Railways & Ors. | NCDRC | Original Petition No. 292 of 1996 | Public Interest | After collecting I Class Rail fare, providing II Class Chair Car facility, in Ispat Express. | Not Allowed | - do - |
| 29 | Consumer Protection Council, Rourkela Vs Chairman, Indian Railways & Ors. | Supreme Court | Civil Appeal 48 of 1999 | Public Interest | - do - | Not Allowed (But Railways implemented the Demand) | - do - |

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| 30 | Consumer Protection Council, Rourkela Vs South Eastern Railway | State Commission, Orissa | CD Case No. of 1996 | Public Interest | Providing incorrect information by the Railway Enquiry. | Partly Allowed | Secretary (B.Vaidyanathan) |
| 31 | Consumer Protection Council, Rourkela Vs Kalinga & Kalinga Bus Service | District Forum, Sundergarh-II | CD Case No. of 1997 | 16 | Non-completion of journey, due to poor maintenance. | Allowed | - do - |
| 32 | Consumer Protection Council, Rourkela Vs Principal, St. Paul's School, Rourkela | District Forum, Sundergarh-II | CD Case No. 171 of 1999 | 1 | Non-refunding of fees paid, though the student withdrew much before the commencement of the academic year. | Partly Allowed | - do - |
| 33 | Consumer Protection Council, Rourkela Vs K.K. & Sons, Rourkela | District Forum, Sundergarh-II | CD Case No. of 1998 | 1 | Failure to comply with Warranty service (mixie). | Allowed | - do - |
| 34 | Consumer Protection Council, Rourkela Vs Utkal Travels & Tours, Rourkela | District Forum, Sundergarh-II | CD Case No 250 of 1999. | 4 | Stranded in Andaman, as the Agent misled that the Return flight tickets were also confirmed, | Allowed | - do - |

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| 35 | Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors. | NCDRC | Original Petition No. 224 of 2001 | Public Interest | Under-weighment of LPG refills, due to shortcomings in the Bottling Plants, spread across the country. | Allowed | Secretary (B.Vaidyanathan) |
| 36 | In the matter of Authorised Representatives of Parties | NCDRC | Revision Petition No. 1017 of 2002 | Public Interest | Whether an Authorised Representative of even a Consumer Organisation can appear and argue in consumer courts or not? | Allowed | - do - |
| 37 | Consumer Protection Council, Rourkela Vs Fabmall (India) Pvt. Ltd. & Ors. | II Addl. District Forum, Bangalore Urban District | CD Case No. 737 of 2005 | 1 | Supply of damaged Microwave Oven. | Allowed | - do - |
| 38 | LG Electronics India Pvt. Ltd. Vs Consumer Protection Council, Rourkela | State Commission, Karnataka | CD Appeal No. 793 of 2006 | 1 | The Oven supplied was in order and M/s Fabmall was responsible. | Not Allowed | - do - |

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| 39 | Rourkela Development Authority Vs Consumer Protection Council, Rourkela | Supreme Court | SLP (Civil) 14380/2006 | 5 | The Appellant claimed that the allotments had already been cancelled and NCDRC had not taken note. | Not Allowed | Secretary (B.Vaidyanathan) |
| 40 | Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors. | NCDRC | Review Petition – MA No. 257 of 2007 | Public Interest | The Commission had overlooked certain important provisions of the Consumer Protection Act, nor reasons adduced for disallowing. | Not Allowed | Chief Mentor (B.Vaidyanathan) |
| 41 | Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors. | Supreme Court | Civil Appeal 10126/2010 | Public Interest | Failure to invoke certain important provisions of CP Act, relating to loss suffered by the community at large. | Pending | - do - |